

### Costs and Limitations of Certified Health IT (EMR)

Capability and Description	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
<p><b>Capability:</b> EMR</p> <p><b>Description:</b> Cinch's electronic health record (EHR) system.</p>	<p>Cinch imposes both initial and recurring fees for EMR, along with potential reimbursement obligations for third-party expenses, as well as covering Cinch's out-of-pocket and travel expenses for services like training and implementation.</p>	<p>Cinch mandates that its clients must sign contracts approved by Cinch to access its products and services. These contracts outline various rights and responsibilities for both the client and Cinch, including product pricing, payment terms, usage limitations (e.g., user quantity and type), and other conditions. The length of these contracts can differ. Additionally, clients must first subscribe to EMR before accessing additional products, modules, or services.</p>	<p>Cinch advises that EMR should be utilized alongside hardware and internet connections that meet specific minimum requirements. These specifications can be obtained upon request.</p>

<p><b>Capability:</b> Lab Interface</p> <p><b>Description:</b> Cinch facilitates the connection between EMR systems and third-party laboratories, enabling the reception of lab results and the transmission of lab orders. Additionally, Cinch provides specific features tailored for "in-house" laboratories, such as its Pathology module.</p>	<p>Cinch's EMR clients are not subjected to extra charges for utilizing interfaces connecting EMR with third-party laboratories. However, third-party laboratories are charged fees by Cinch. Additionally, Cinch may impose certain one-time and recurring fees on its EMR clients for accessing features like the Pathology module or other "in-house" laboratory functionalities.</p>	<p>Clients may only use lab interfaces within the service guidelines specified in their agreements with Cinch.</p>	<p>Utilizing an interface with a third-party laboratory might necessitate setting up a connection between Cinch and the relevant laboratory. The collaboration of the third-party laboratory might be necessary to establish this interface.</p> <p>The utilization of a third-party laboratory interface relies on the third-party laboratory maintaining a functional interface with Cinch and exchanging results and receiving orders in the format stipulated by Cinch.</p>
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<p><b>Capability:</b> Direct Mail</p> <p><b>Description:</b> Users have the capability to send and receive electronic messages to and from other users within the Direct Trust network or Healthcare Information Service Providers (HISPs) that have established trust agreements with Cinch's third-party direct messaging vendor.</p>	<p>No additional fee charged. Clients remains responsible for EHR subscription fees.</p>	<p>Direct Mail can solely be utilized in accordance with the service guidelines outlined in the agreement.</p>	<p>The utilization of this feature relies on Cinch maintaining its partnership with a third-party direct messaging vendor.</p> <p>Direct Mail necessitates users to undergo additional registration procedures, including specific identity authentication requirements.</p> <p>Messages are restricted to being sent only to users within the Direct Trust network or Healthcare Information Service Providers (HISPs) that have established trust agreements with Cinch's third-party direct messaging vendor.</p>
<p><b>Capability:</b> Application Program Interfaces (“APIs”)</p> <p><b>Description:</b> The APIs enable the EHR application to receive a request from another software component containing sufficient patient information to identify the patient and deliver the patient's summary of record in accordance with specific certification criteria.</p>	<p>No additional fee charged. Clients remains responsible for EHR subscription or licensing fees.</p>	<p>Client may only use the APIs within specified service guidelines.</p>	

The above description assumes standard contract terms and conditions. The above is only intended as a summary of certain costs, fees and limitations. Clients should review any agreement in its entirety before entering into it. Cinch may also require reimbursement of certain out-of-pocket and travel related costs for services such as training and implementation. The fees and costs set forth above are subject to change. Cinch’s clients are required to enter into contracts in forms acceptable to Cinch in order to use Cinch’s products and services.

